

CANCELLATION POLICY

There will be no penalty for cancellations received more than 07 days prior upto 1800 Hrs to the arrival date. A penalty equivalent to 1 night room rate will be applied for cancellations received within 07 days to arrival & full retention will be charged in case of any no show or any cancellation within 48 hours. All reservations must be guaranteed with a credit card.

REFUND POLICY

In case of any cancellations, hotel will refund the charged amount as per the cancellation policy on the same credit card account only after deducting the bank refund charges applicable in 30 business days.

PRIVACY POLICY

(Orient Taj Hotels & Resorts Guest Privacy Policy – Effective March 15, 2016)

Orient Taj Hotels & Resorts Privacy Promises:-

Orient Taj Hotels & Resorts takes your privacy seriously. These are the below promises to you:

Σ **Notice.** When we collect your personal information, we will give you timely and appropriate notice describing what personal information we are collecting, how we will use it, and the types of third parties with whom we may share it.

Σ **Choice.** We will give you choices about the ways we use and share your personal information, and we will respect the choices you make.

Σ **Relevance.** We will collect only as much personal information as we need for specific, identified purposes, and we will not use it for other purposes without obtaining your consent.

Σ **Retention.** We will keep your personal information only as long as we need it for the purposes for which we collected it, or as permitted by law.

Σ **Accuracy.** We will take appropriate steps to make sure the personal information in our records is accurate.

Σ **Security.** We will take appropriate physical, technical, and administrative measures to protect your personal information from loss and unauthorized use, access, disclosure, alteration or destruction.

Σ **Sharing.** Except as described in this Policy, we will not share your personal information with third parties without your consent.

Σ **International Transfer.** If we transfer your personal information to another country, we will take appropriate measures to protect your privacy and the personal information we transfer in accordance with the applicable law.

Σ **Enforcement.** We will regularly review how we are meeting these privacy promises, and we will provide an independent way to resolve complaints about our privacy practices.

Please feel free to contact us for any queries at:

Orient Taj Hotels & Resorts

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Email: reservations@orienttaj.com